

CHSPSC User Guide



December 2023

CHSPSC Corporate Federal Exclusion Team



Federal_Exclusion_Team@chs.net

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EXCLUSIONCHECK screens ALL of the listed agencies and sites:

OIG-LEIE – Office of Inspector General – List of Excluded Individuals and Entities **GSA-EPLS** – General Services Administration – Excluded Parties List System

SAM – System for Award Management

OFAC/SDN – Office of Foreign Assets Control/Specially Designated Nationals

States with No Available List - New Mexico, Oklahoma, Rhode Island, South Dakota, Utah, Virginia, Wisconsin State Medicaid Exclusion Lists:

Alabama	Kentucky	North Dakota
Alaska	Louisiana	Ohio
Arizona	Maine	Oregon
Arkansas	Maryland	Pennsylvania
California	Massachusetts	South Carolina
Colorado	Michigan	Tennessee
Connecticut	Minnesota	Texas
Delaware	Mississippi	Vermont
Florida	Missouri	Washington
Georgia	Montana	Washington DC
Hawaii	Nebraska	West Virginia
Idaho	Nevada	Wyoming
Illinois	New Hampshire	
Indiana	New Jersey	
Iowa	New York	
Kansas	North Carolina	

Sanction Screening Information

Community Health Systems (CHSPSC) does not employ, retain, or otherwise do business with any Ineligible (sanctioned) Person ; this standard applies to all employees, contractors, medical staff members and vendors. Therefore, sanction checks are required to be performed on all employees, contractors, medical staff members, referring providers and vendors. It is <u>mandatory</u> that the ExclusionCheck program be used for all sanction screening. PLEASE REFER TO THE CORPORATE COMPLIANCE POLICY ENTITLED "Sanction Screening Requirements – Ineligible Person Policy" which can be found in My Policies.

- An Ineligible (sanctioned) person is any individual or entity who:
 - Is currently excluded, suspended, debarred or otherwise ineligible to participate in Medicare, Medicaid or any other federal or state health care programs.
 - Has been convicted of a criminal offense related to the provision of health care items or services and has not been reinstated in the federal health care programs after a period of exclusion, suspension, debarment, or ineligibility.
 - Anyone who requires a current professional license by a state, and whose license is expired, suspended, revoked, lapsed, etc., is not eligible for hire, contract, or privileging.

Sanction Screening Information

Additional Information:

- Any healthcare organization that bills Medicare/Medicaid cannot employ an excluded/sanctioned individual or do business with an excluded/sanctioned entity.
- By employing an excluded individual or contracting with an excluded party, the organization is at risk.
- Fines for knowingly or unknowingly employing an excluded individual could cost up to \$10,000 per incident (payment of services) per day, plus additional damages.
- The best possible solution is to know before hiring and to check all employees, contractors, medical staff members and vendors upon hire and on a monthly basis through ExclusionCheck.
- Referring providers should be screened at the time the patient presents with an order to
 ensure the ordering/referring provider does not have any sanctions. Once cleared and added
 to the facility's provider database, the facility must also ensure referring providers are screened
 monthly to ensure they remain without sanction.

EXCLUSIONCHECK ACCESS

The job titles/job codes listed on the following page have been automatically provisioned with an ExclusionCheck account.

To access ExclusionCheck account:

Go to chs.exclusioncheck.com Enter user name - the CHS Network ID (same as the one entered each morning when logging in). Enter the password used each morning when logging in Select Log In

** If employed in a CHS 14 facility, use the Advanced Learning CHS Network ID. If the ALC sign-on is not known, please contact the local HELP Desk. The password will be the uppercase letter of first name + lower case letter of last name + last six digits of SSN – Example: Cb456789

If not automatically provisioned with an ExclusionCheck account, please follow the Exception instructions listed on page 8 to request ExclusionCheck access.

The following list of job roles will automatically be provisioned through IDM with Exclusion Check:

Administrative Assistant I - 18001	HR Generalist - 68201	Registrar EDU - 900002
Administrative Assistant II - 650540	HR Generalist II - 600177	Registrar ER - 650534
Admin. Supervisor Cancer Registry - 699153	HR Manager - 650555	Registrar Lead - 603000
Administrative Executive Secretary - 17001	HR Personnel Director - 602710	Registrar Lead U - 699198
Admissions Coordinator - 650352	HR Representative - 602712	Registrar – Outpatient - 650536
Admissions Coordinator II - 650290	HR Specialist - 602714	Registrar – Trauma - 600366
Admissions Director - 90901	HR Supervisor - 602704	Registrar – U - 699188
Admissions Manager - 603006	HR, VP - 650556	Registration Coordinator - 87101
Admissions Specialist U - 699000	Insurance Verify Rep - 26301	Registration Intake Specialist - 650278
Admissions Supervisor - 603002	Insurance Verify Rep - 600150	Scheduling Clerk - 117001
Admitting Clerk – 87201	Insurance Verify Rep U - 699002	Scheduling Coordinator - 699076
Admitting Registrar - 19001	Insurance Verification Supervisor - 601528	Scheduling Specialist - 650275
Pre-Admissions Testing Rep - 650252	Intake Coordinator - 18901	Sr. Dir Corp Compliance - 801922
Business Office Director - 600042	Medical Staff Coordinator - 144201	VP, Human Resources - 650556
Central Scheduler - 119001	Medical Staff Credentials, Director - 606862	
Central Scheduler Lead - 607512	Medical Staff Credentialing Clerk - 144101	
Central Scheduler U - 699047	Medical Staff Credentialing Specialist-650276	
Central Scheduling Manager - 607536	Patient Access Director - 600142	
Central Scheduling Supervisor - 607520	Patient Registration LDU - 699035	
Clerk Generalist - 650028	Polysom Tech Registrar U - 699071	
Contract Representative - 650520	Receptionist - 113001	
Compliance System Assistant - 801909	Pre-Registration Rep - 650532	
Executive Assistant - 60402	Recruiting Specialist - 650276	
Financial Counselor - 27101	Registrar - 19001	
Financial Counselor II - 600913	Registrar Cancer Center - 600912	

EXCEPTION PROCESS FOR OBTAINING ACCESS TO EXCLUSIONCHECK

Login to the CHS network **FROM GOOGLE CHROME** Enter <u>https://myidentity.chs.net</u> into the URL Wait for the Login screen to appear Type username and password in the required boxes Click "Next" From the menu bar select "Access" Select "Access" a drop down menu will appear Select "request" Next, select the "Provider Trust RBE" box Leave "all" in the Process Request Category Click "Continue" Click on the line "ProviderTrust RBE" and another window will open to complete. Specify a Domain: Use the drop down box and select the facility name

Expiration Date: This date has been "hard coded" therefore, skip this entry

Exception Description: Enter " Access needed to perform sanction screening"

Compensation Controls: Enter "Used to monitor sanction screening"

Contingency Assessment: Enter "Would be unable to perform sanction screening"

Click the "Submit" button

This request will go to the Manager and once the Manager approves , it will then be automatically routed to the facility CFO for approval.

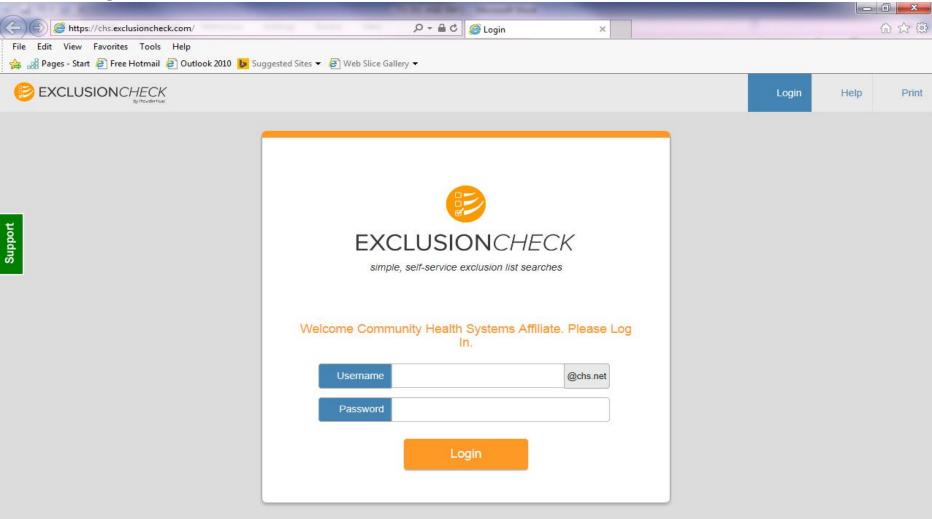
A total of two emails will be received— one from "myidentity", when submitting the exception process, and another from "ProviderTrust/ExclusionCheck", once the CFO approves the request.

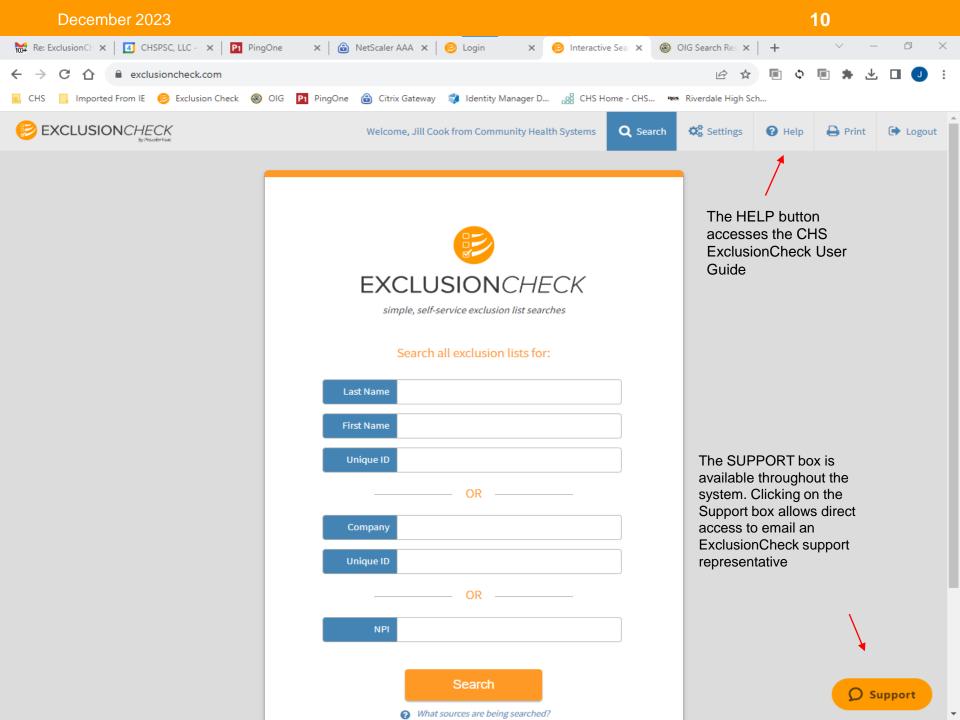
It is important to wait until receiving the email from ProviderTrust/ExclusionCheck before logging into ExclusionCheck because the CHS specific screens will not appear.

ExclusionCheck Log In Screen

Enter User name and Password - Use information on previous pages regarding access.

Select Login.





Single Searches

From the sample screen on the previous page, note the three options for performing single searches: (1) By Last Name and First Name; (2) Company/Vendor/Contractor Name; (3) NPI Number. Search for one type at a time – the user cannot search for more than one type at the same time.

Last Name, First Name Search

- Enter the Last Name and First Name of the individual to be screened. To ensure the individual's correct name is entered it is required that the individual's name on Social Security Card and/or Driver's License be used.
- DO NOT UNDER ANY CIRCUMSTANCES ADD THE MIDDLE NAME OR INITIAL WHEN PERFORMING A SANCTION SCREENING.
- Hyphenated names should be searched by complete name as shown on Driver's License or Social Security Card and also as separate names. Example: Susan Malone-Freeman should be searched as Susan Malone-Freeman, Susan Malone and Susan Freeman.
- Sanction screening should be performed on all names given by the individual or discovered while gathering additional documents such as background screening information. Example: Betty Rubble may be applying for the position but while pulling additional documents it is discovered she was at one time Betty Stone. In this case, both Betty Rubble and Betty Stone should be screened.
- ExclusionCheck does not use the SSN for verification purposes. Regardless of whether the SSN is keyed in to the Unique Identifier field or not, ExclusionCheck only returns potential matches based on the first and last name entered. Keying in a Unique ID is not required.
- Select "Search".
- The system is searching for the name keyed in and any other names which are similar. For example: If searching for the first name "Robert" results will include possible matches for Bobby, Bob, etc., as these are nicknames for Robert. If searching for Robert Smith last names which begin with "Smith" such as Smithson, etc. will also appear.

Company/Vendor/Contractor/Name Search

When entering company names, use the most basic part of the company name. Leave out words such as "The, Inc., LLC, Co., etc". For example when entering "The Monument Firm and Company, LLC" enter Monument Firm.

For companies, the system searches for the name entered and also any similar names. Example: When searching for "Smith Monuments" other possibilities will appear - Smith Monuments and Gifts, Smith-Jones Monuments, etc.

When screening for a contract, screen for any names listed within the contract:. EXAMPLE: Contract is for Brown and Murphy Supply Company. Within the contract it lists Mark R. Brown and David C. Murphy as owners.

> Screening must be performed on Brown and Murphy Supply Company. Screening must be performed on Mark R. Brown. Screening must be performed on David C. Murphy.

If the EIN/TAXID number is known enter (with no dashes) into the Unique Identifier field. It is NOT a requirement to enter this number. ExclusionCheck does not use the EIN/Tax ID for verification purposes. ExclusionCheck ONLY returns potential matches based on the company name entered.

NPI Search

If performing a single search for a provider, use the provider's 10-digit NPI number to perform the search. Do NOT enter the last name, first name. <u>Only enter the NPI number</u>.

Single Search with No Results

After entering the individual's name and selecting the Search button, if there are NO results, the below screen will appear.

For this particular entry, there are no possible matches for Alicia Pearson.

• Click on printer icon, print, and keep a copy on file.

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PRIMARY SEARCH RESULTS - PEOPLE Alicia Pearson Unique ID:	Results Summary 0 Non-Cleared Un	0 0 Nder Review Match	0 total result(s) 0 Cleared				Rows per Pa	age: 20 🗸
Name Company Name	Classification S	pecialty	Exclusion Type	2	Source	Status		
No Exclusions Found								
Back						Quick Clear	Change	e Status

ProviderTrust 406 11th Avenue N. Suite 250 Nashville, TN 37203 Made with ♥ in Nashville

About ProviderTrust

What exclusion lists does ExclusionCheck search? Why perform monthly exclusion list searches? Can I automate my monthly exclusion searches?

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Viewing Returned Records if Searching by Last Name First Name

- Richard was entered as the First Name. Thomas was entered as the Last Name. The Unique ID was left blank.
- Never enter a middle name and/or initial. Be sure to use the name on the social security card and/or driver's license when entering first and last name.
- Print the "Primary Results" page which shows the number possible matches to be researched in order to determine if the possible match can or cannot be cleared. Once the possible matches are cleared, print the page showing all cleared results. The cleared results page will also be used to record how the individual was cleared. See the following page for additional instructions (page 14).
- If possible matches had been received, select "Details" to be provided with additional information. Use this information to determine if
 the possible match could be cleared. If enough information was not given, select the Source and proceed to research.
- If it cannot be determined whether the exclusion is/is not the individual or vendor, complete the Attestation form and forward to the individual or vendor. When returned, please keep a copy for the file.

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EXCLUSIONC	HECK by Provider Trust		Welcome	e, Jill Cook from Commun	nity Health Systems	Q Search	😋 Settings	🕜 Help	🖨 Print	
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RIMARY SEARCH RESULTS - F <mark>ichard Thomas</mark> hique ID:	PEOPLE		Results Summary 1 Non-Cleared	0 0 Under Review Match	Cleared)			Rows per Paj	ge: 20 🗸
Name	Company Nam	ne Classification	n Specialty	Exclusion Type	Source	Status				
					CALIFORNIA	Non-Cleared (New)		etails C	hange Status	

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Example of Result Details Page

This screen indicates the excluded Richard Thomas is Richard W. Thomas. If the individual, Richard Thomas, has a different middle name/initial then type in the notes section the reason for clearing the individual such as "different middle name". Select "clear" then print and keep a copy for the file.

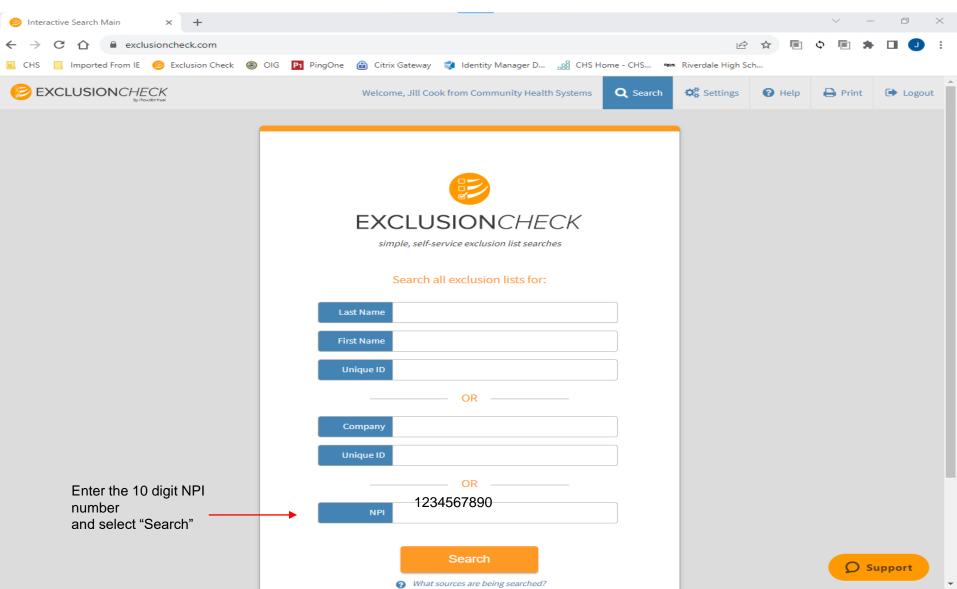
Search Criteria	Thomas, Richard
First Name	Richard
Middle Name	w
Last Name	Thomas
Street Address	1730 HUNTINGTON DR., STE. #202
City	South Pasadena
State	CA
Excluding Agency	CALIFORNIA
Exclusion Date	2002-03-07
Exclusion Term	indefinitely effective
License Number(s)	A17585
NPI(s)	
Date Acquired From Source	2017-02-27

If the individual, Richard Thomas, has a middle initial of "W" print and note on the copy the individual has the same name. Determine if the individuals are the same person by comparing information. If unable to determine it is the same person, have the employee complete an Attestation Form. Once the attestation form is completed, keep a copy for the file.

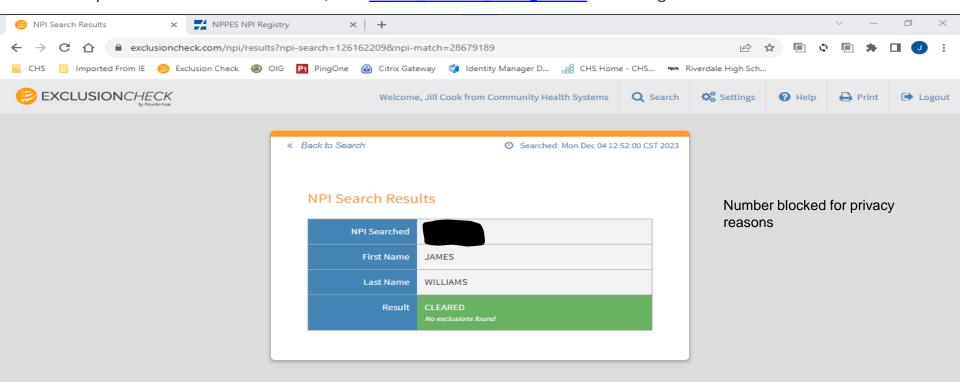
Support

Notes entered below will be submitted with a status change OR only as a note based on the option you select below

Type notes here		
/		
Clear Under Review Historical Match	Non-Cleared	Add Note Only



Enter the 10-digit NPI number and select "Search" the below screen will appear. Please note the NPI single search results screen includes the NPI number searched, the name of the individual searched and the result. Print a copy of the results for the file. If any status other than CLEARED is listed, email Federal Exclusion Team@chs.net for further guidance



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POSITIVE MATCH INSTRUCTIONS

In the event, after being screened and researched in ExclusionCheck, any questions arise regarding an individual's status or if the individual is determined to be sanctioned, or if discrepancies arise between applicant's disclosed credentials and the verified information obtained by ExclusionCheck, the Human Resources Department, Medical Staff Coordinator, or Contract Administrator will notify the Corporate Compliance department by emailing the Federal Exclusion Team@chs.net.

Should any person, provider, medical staff member, contractor, agent, or vendor be determined as ineligible to participate in a federally funded healthcare program, that person, provider, medical staff member, contractor, agent, or vendor will be referred by the Corporate Federal Exclusion Team to the appropriate Corporate Compliance Director for evaluation, follow-up and appropriate action.

Batch Searches By Name or NPI Number

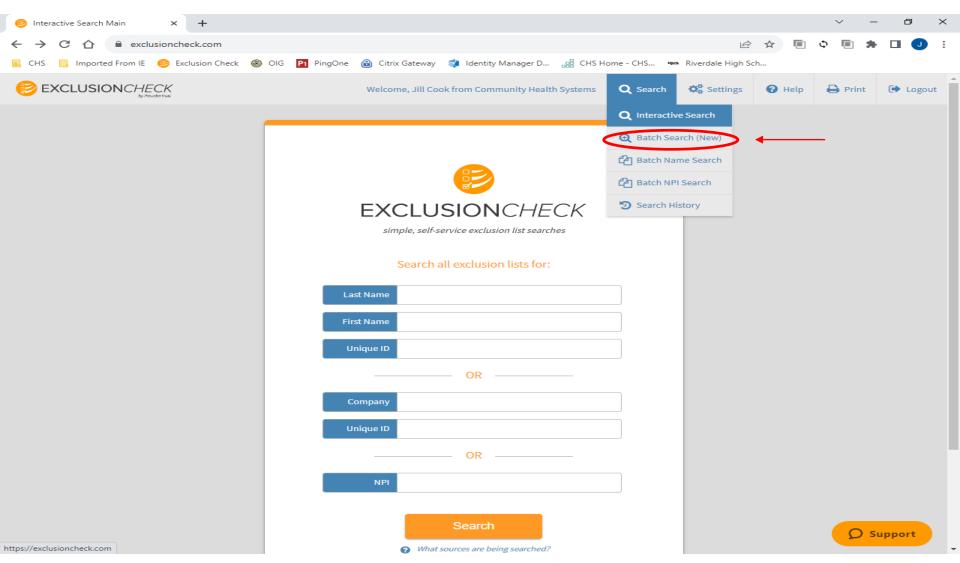
ExclusionCheck provides a process to perform Batch searches either by name or NPI number.

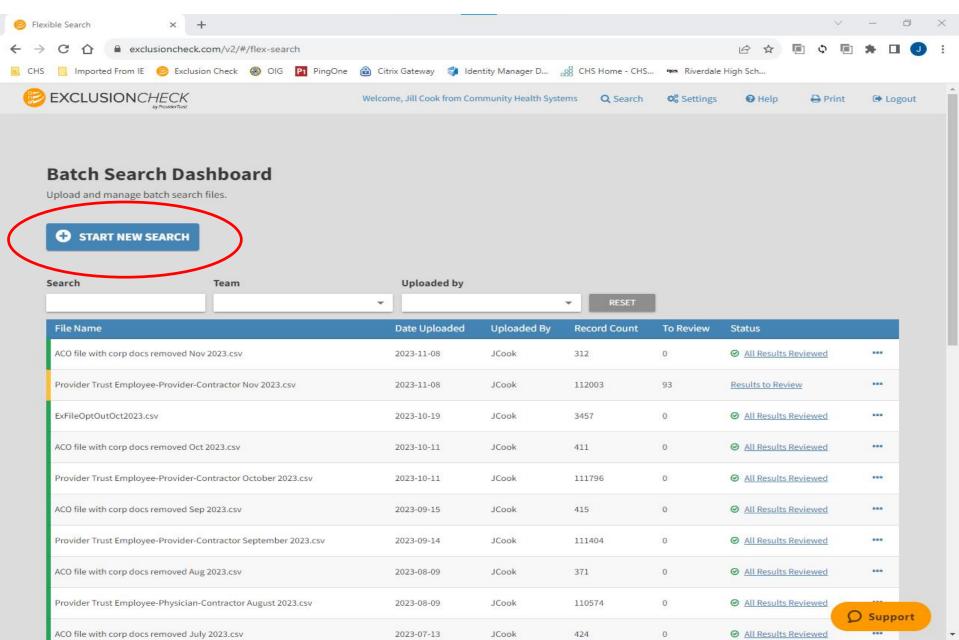
- To perform a batch search, a spreadsheet saved as a CSV file must be created with the below data points and header rows.
- It is suggested that the spreadsheet/csv file contain the following information if available:
 - Last Name
 - First Name
 - Middle Name
 - Date of Birth
 - Unique ID This column should ALWAYS contain the SSN.
 - Location Code
 - Location Name
 - Job Code
 - Job Title
 - NPI Number
- NPI number batch searches can also be performed.
- The completed **CSV file** (with column headers) is then uploaded to ExclusionCheck and any possible matches are generated.

How To Perform a Name Batch Upload

Log into ExclusionCheck, see the below screen.

Select the "Search" tab and then select "Batch Search New".





December 2023 22 Flexible Search File Upload Þ + \times exclusioncheck.com/v2/#/flex-search/file-upload 10 \$ E) 0 С \cap 📙 Imported From IE 🤌 Exclusion Check 🛞 OIG 🎦 PingOne 🍙 Citrix Gateway 🧊 Identity Manager D... 🥁 CHS Home - CHS... 🚥 Riverdale High Sch... IL CHS * Please select the types of searches you would like to conduct below: The file you upload will need to contain the correct criteria to perform your desired searches. Rows without a given piece of data will not be searched. Click here for more info on search types and required criteria. Select "Search for individuals ٠ by name" Exclusion Search Select gray box to choose the Search for individuals by name .csv file to upload · Once the file has uploaded, Search for companies by name select Upload and Continue Search by NPI Other Search Types Search input needed NPI Validation NPI Select the file you wish to upload 13.9 MB Provider Trust Employee-Provider-Contractor Nov 2023.csv

<u>Cancel</u>



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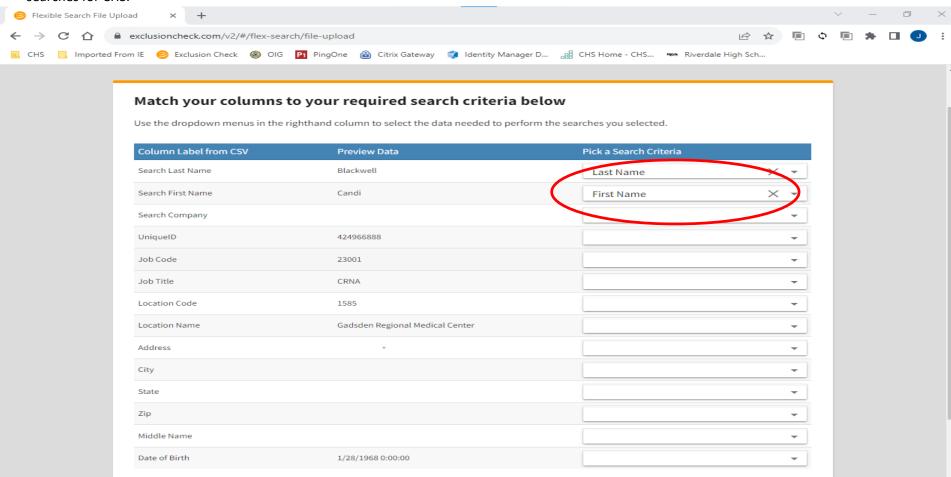
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Column Label from CSV: Headers on the uploaded file. **Preview Data:** Displays the first row of data after the headers. **Pick a Search Criteria:** Criteria for type of search performed.

BATCH SEARCH BY NAME

For batch name searches, under the "Pick a Search Criteria" select the Last Name and First Name only. This is the way ExclusionCheck performs searches for CHS.



If you are using a unique identifier, please specify which column below

A unique identifier is any numeric value you wish to use to identify individuals. Common unique identifiers include SSN, NPI, or your organization's employee ID number. For more info on unique identifiers and why you might benefit from using one, click here.

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Column Label from CSV: Headers on the uploaded file.Preview Data: Displays the first row of data after the headers.Pick a Search Criteria: Criteria for type of search performed.

BATCH SEARCH BY NAME

Next, select the Unique ID box and select "Unique ID". Select Continue To See Additional Data.

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Job Code	1215		•
Sob code	1215		•
Job Title	0Radiation Therapist		-
Location Code	? 158		-
Location Name	9Carlsbad Medical Center		-
Address			-
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State			-
Zip			-
Middle Name	Lin		-
Date of Birth			-
If you are using a unig	ue identifier, please specify	which column bolow	
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Select: Unique Job Coo Job Title Locatio	de e n Code n Name Name	ear potential matches:		
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Job Code	1215			
Job Title	0Radiation Therapist			
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Location Name	9Carlsbad Medical Cente	r		
Address				
City				
State				
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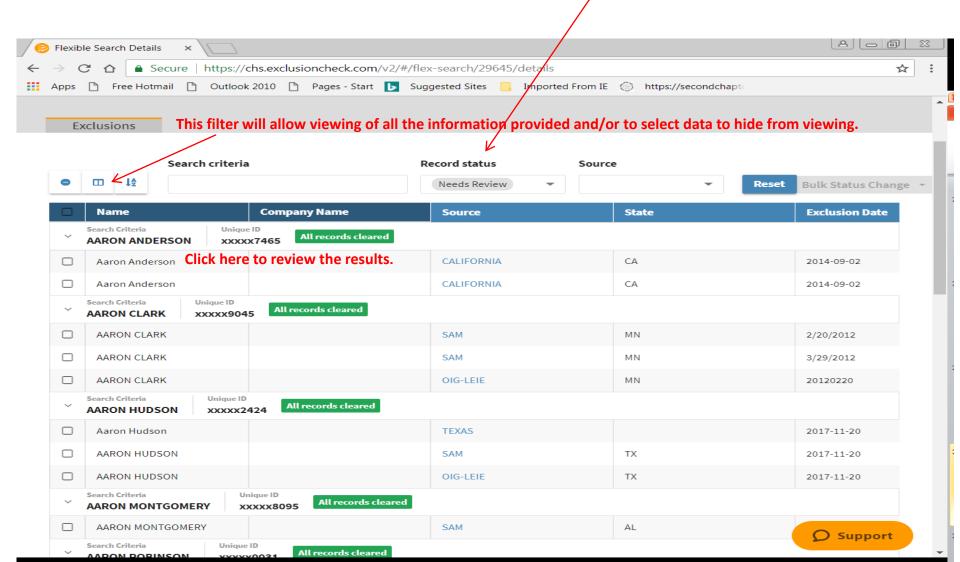
Confirm selections and select START SEARCH:

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			*
	You selected these columns from you	ur file as search criteria: Edit	
	Column label (from file)	Mapped search criteria	
	Search Last Name	First Name	
	Search First Name	Last Name	
	Column with unique identifier: Uni	quelD	
		·	
	You picked these columns to upload	as additional data Edit	
	Column label (from file)	Luit	
	UniqueID		
	Job Code		
	Job Title		
	Location Code		
	Location Name		
	Middle Name		
	Date of Birth		
	START S	EARCH	
	< Return to Ad	ditional Data	O Support

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Once the results have been generated, select Results to Review to see any potential matches from the search. Always check to ensure the Record Status selection box states NEEDS REVIEW.

To review a potential match, click on the line item to review and the result will slide onto the current page, displaying information from the exclusion source on the left with the data provided from the file on the right side. Compare the data to see if the individual can be cleared.



Click on the line to review and the result will slide onto the current page, displaying information from the exclusion source on the left with the data provided from the file on the right side. Compare the data to see if the individual can be cleared.

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note

🤌 Flex	ible Search Details ×			l			
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	This information is p	rovided by ExCk.	This information wa	as provided by you.			
	Record to Review		Your Data				
	First Name	AARON	UniqueID	037569045			
	Last Name	CLARK	Job Title	Physician			
	General	IND- LIC HC SERV PRO	Middle Name	Taylor			
	Street Address	P O BOX 1000, #15352-040	Date of Birth	5/8/1980 0:00:00			
	City	DULUTH	Location Code	1402			
	State	MN	Location Name	East Georgia Regional Medical Cente			
	Zip	55814	Search Last Name	Clark			
	Source	OIG-LEIE	Search First Name	Aaron			
	Date of Birth	08/13/70					
	Exclusion Date	20120220		en al la clina destada			
	Exclusion Type	1128a3	to be cleared due to diff	tion would allow this ind	ividual		
	Reinstatement Date	0000000	to be cleared due to dim	erent Date of Birth.			
	Specialty	PHYSICAL THERAPY					
	NPI(s)	1831370162					
	Date Acquired	2015-10-10					
	Link	http://exclusions.oig.hhs.gov/					

Review Status & History

Review Status

Status Changed To

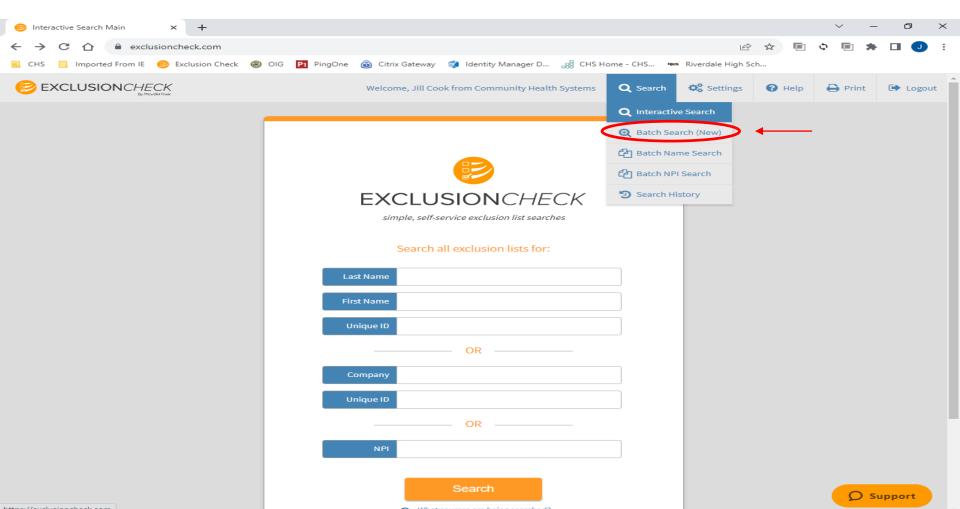
Undated By

Reviewed: Clear 🔻

How To Perform an NPI Number Batch Upload

Log into ExclusionCheck and the screen below will be displayed.

• Select the "Search" tab and then select "Batch Search New".



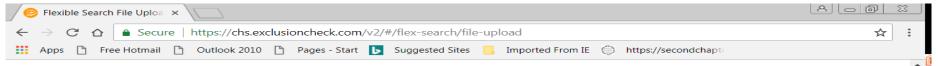
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					derTrust			2) Sup	port	

Column Label from CSV: Headers on the uploaded file. **Preview Data:** Displays the first row of data after the headers. **Pick a Search Criteria**: Criteria for type of search performed.

NPI BATCH SEARCH

For NPI number batch searches, under the "Pick a Search Criteria" select NPI only. This is the way ExclusionCheck performs searches for CHS. Next, select the Unique ID box and select "Unique ID". Select Continue.



Match your columns to your required search criteria below

Use the dropdown menus in the righthand column to select the data needed to perform the searches you selected.

Column Label from CSV	Preview Data	Pick a Search Criteria
ACO #	1	-
Associated hospital	Merit Health Biloxi	
tin_ccn_name	Biloxi HMA Physician Management, LLC	-
tin_ccn	20-3539545	
NPI	1104908532	NPI × -
rendering_provider_name	MORRIS, JAMES JOSEPH	
hospital state	MS	-

If you are using a unique identifier, please specify which column below

A unique identifier is any numeric value you wish to use to identify individuals. Common unique identifiers include SSN, NPI, or your organization's employee ID number. For more info on unique identifiers and why you might benefit from using one, click here.



< <u>Return to search selection & upload</u>

Continue to Poview

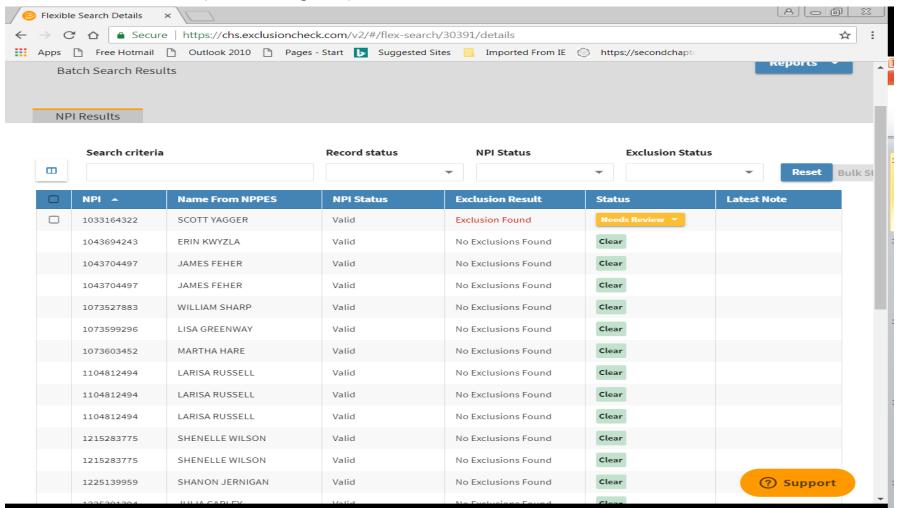
) 1 new

The next screen will ask for a double check that everything looks correct. Select START SEARCH

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Viewing Cleared NPI Batch Results

After the NPI # batch is uploaded and it has returned all the results for NPI numbers. Details about each
result can be viewed by highlighting the line to review. Click on the line to view additional information and it
will slide into view (see following slide).



Viewing NPI Results

Below is information pertaining to the individual selected. If additional information is needed select "Click here to view full record".

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After researching any potential match, whether it be an individual or vendor, and the determination is made the potential match cannot be cleared:

- Have the individual sign an Exclusion Attestation Form, verifying they have never been excluded.
- If the potential match is a vendor, please use the Vendor Attestation Form.
- Once the attestation has been signed, keep a copy for the individual's personnel file.
- A printable version of both the Individual Exclusion Attestation Form and the Vendor Attestation can be found on the CHS Intranet on the Compliance Department page under the button "Sanction Screening".

Glossary of User Guide Terms

Term	Definition	
Batch	Uploading a CSV file of multiple names to search is called a batch search. This is the alternative to individually entering each name into the single search screen.	
ICSV FILE	CSV is simply a file format type. All batch search files must be uploaded into ExclusionCheck in the CSV format.	
New Record	Any returned record for a possible match to the individual (e.g., employee) that has not been previously cleared by another user in the organization.	
Possible Match/Alert	Any non-cleared record that may or may not be the individual/employee. These records have been returned as a possible match because the name is either exactly the same or very similar. Further research all possible matches to determine if the record is matching to the individual/ employee.	

Please direct any questions to the CHS Corporate Federal Exclusion Team

Federal_Exclusion_Team@chs.net

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